NC Industrial Commission Unveiling New Integrated Case Management System

Practices

Workers' Compensation

February 7, 2024

The Industrial Commission's new integrated case management system "go-live" date has been moved back by one week to ensure sufficient time to complete data and document migration. The new system will now go live on Tuesday, March 5, 2024, at 8:00 a.m.

Please note that EDFP will be unavailable for electronic filing beginning on Thursday, February 29, 2024, at 10:00 a.m. and continuing until the new case management system goes live. **Therefore, beginning at 10:00 a.m. on February 29 and continuing until 8:00 a.m on March 5, all electronic filings will need to be submitted via email at edfp@ic.nc.gov.** To avoid a backlog of electronic filings, the Commission requests that only filings required in order to meet a statutory, rule, or other deadline be submitted to the email address.

At "go-live" on March 5, you will be able to enter the Commission's new electronic services center and enjoy an improved, modernized, and user-friendly portal experience. **When the electronic services center becomes available to you on March 5, you will need to register for it. Please note that having an NCID Account to log into EDFP will** *not* **give you access to the new electronic services center.** Simple and easy registration instructions will be available on the Commission's website, and it should take you less than five minutes to register.

The Commission will continue to send out periodic updates about its new integrated case management system via email to those who are subscribed to receive these Industrial Commission email updates. Please consider forwarding this email to colleagues who are not subscribed, and let them know that they can subscribe to receive Industrial Commission updates via email at https://www.ic.nc.gov/SubscribeNCIC.html.